

**MAHARASHTRA NATIONAL LAW UNIVERSITY,
NAGPUR**

(Established by Government of Maharashtra under Act VI of 2014)



**Expression of
Interest (EOI)for
ERP System for University**

Maharashtra National Law University, Nagpur

Waranga, PO: Dongargaon (Butibori),
Nagpur 441108 Maharashtra, India
0712-2812605,
+91 7410094602

SECTION-J

Expression of Interest (EOI) Notice No: 1

1. EOI Notification:

Maharashtra National Law University (MNLU), Nagpur, invites sealed expression of Interest from eligible, reputed companies/firms for ERP System for University as specified in this EOI document.

EOI document may be downloaded from MNLU Nagpur website from March 16, 2022. The prescribed EOI fee and Earnest Money Deposit (EMD), as mentioned in the EOI document, shall be sent with your offer through Demand Draft (DD) drawn in favor of “**Maharashtra National Law University Nagpur**”, payable at Nagpur. Any subsequent amendments in the EOI will be available on the above mentioned website.

Duly filled-in documents must be submitted to the Office of **The Registrar, Maharashtra National Law University, Nagpur** Waranga, PO: Dongargaon (Butibori), Nagpur 441108 Maharashtra, India by Speed Post/RPAD or by hand, on or before **March 28, 2022 up to 05:00 pm**.

1	Name of the Work	EOI for ERP System for University
2	EOI Fee	2,500/- (Non Refundable)
3	Earnest Money Deposit (EMD)	10,000/-
4	Date of issue of EOI	March 17, 2022
5	Last date for receiving hard copy of all the documents along with EOI Fees.	March 28, 2022 up to 05:00 pm.
6	Technical Opening Date	March 30, 2022 at 3:00 pm.
7	Financial Bid Opening	April 5, 2022 at 3:00 pm.
8	Address for Communication, Queries and Submission of filled EOI.	The Registrar, Maharashtra National Law University, Nagpur Waranga, PO: Dongargaon (Butibori), Nagpur 441108 Tel: 0712-2812605, +91 7410094602

- Separate DD for prescribed EOI Fee and Earnest Money Deposit (EMD) must accompany the offer as mentioned in this document. Offers received without the requisite fee shall be summarily rejected.
- Eligibility Criteria, Terms and Conditions, Scope of Work, various format and Performa for submitting the EOI offer and other details are described in this document.
- **Do not change this document. Any change/s made in the document by the bidder will lead to disqualification. Bidders are required to sign and submit all the pages of this EOI document and all other required supporting documents.**

SECTION-II

ELIGIBILITY CRITERIA FOR THE BIDDER

PRE-QUALIFICATION CRITERIA (Stage-I)

- 1) The bidder/ Company should have been in the software design and development business for at least 3 years as of 28th February 2022. The Bidder should be registered for Sales Tax/VAT/Service Tax/Excise/GST as applicable. The copies of documentary evidence in support of this must invariably be enclosed with the offer.
- 2) The bidder should be profitable year on year and have a turnover of at least **2 Crores** in the last financial year, as revealed in Annual Financial Statements reported in India.
- 3) The bidder/Company should be ISO 9001 and ISO 27001 Certified.
- 4) The bidder/Company should have completed at least **THREE** projects of ERP System Supply/Development and Implementation with any of Education Institute / University, preferably a National Law University, during last 3 years.
- 5) The bidder/Company should not have been debarred/blacklisted by any Govt. Dept. /Semi-Govt. Dept. /Educational Institute/University or any other organization.
Undertaking in this regard isto be submitted by Bidder.
- 6) The bidder/Company should have submitted Bid Processing fees of Rs. 2,500 (Rupees Two Thousand Five Hundred only) Earnest Money Deposit (E.M.D.) of Rs. 10,000/- in the form of Demand Draft in favour of
“Maharashtra National Law University Nagpur” payable at Nagpur.
- 7) Bidders are required to submit all supporting documents for above criteria with sign and stamp.

PRESENTATION TO THE EVALUATION COMMITTEE (Stage-II)

Companies/Agencies shortlisted in pre-qualification will be invited for making presentation in presence of Evaluation Committee at MNLU Nagpur. Each of the shortlisted Companies/Agencies will be given a slot of fixed time period. The Evaluation Committee will see the presentation of ERPSystem proposed by the bidder and assess competency of the Companies/Agencies, their capacity of understanding the needs, and sensitivity to provide services to MNLU Nagpur on below mentioned parameters:

- Presentation of proposed ERP System for University and its features
- Number of years of existence of Company
- Number of Key Professionals & their post qualification experience
- Number of projects with higher educational institute/s.
- Recognition/Accolades won during last 3 years
- Ability to serve MNLU, Nagpur
- Track-record

The Evaluation Committee will shortlist the Companies/Agencies on basis of above evaluationfor further process.

SECTION-III

GENERAL TERMS AND CONDITIONS

1. Essential technical requirement:

The company /agency must have all statutory registrations like PAN, TAN, Service Tax, PF, GST, ESIC, Shop and Establishment registration etc., as applicable from time to time, with respect to this EOI.

2. EOI Fee & EMD:

The Bidder has to submit Non-refundable **Tender Fees of Rs. 2500/- & Earnest Money Deposit (E.M.D.) of Rs. 10,000/-** in the form of Demand Draft in the name of **“Maharashtra National Law University Nagpur” payable at Nagpur** from any of the Nationalized Bank including the Public Sector Bank or Private Sector Banks authorized by RBI (operating in India having branch at Nagpur) in the separate sealed cover should be remitted along with the bid. **Bid without Tender fees & E.M.D. will not be termed valid.** In case of non-receipt of Bid processing fees & EMD as mentioned above your bid will be rejected by MNLU Nagpur as non-responsive.

3. Unsuccessful bidder’s E.M.D. will be returned as promptly as possible but not later than 30 days after the expiration of the period of bid validity OR upon the successful Bidder signing the Contract, and furnishing the Performance Bank Guarantee @ 10% of the total order value as prescribed by MNLU Nagpur, whichever is earlier. No interest is payable on EMD.

4. Bid validity:

Bid submitted by the bidder shall remain valid for a period of 180 days from the date of submission of offer. The Bidder shall not be entitled during this period to revoke or vary the content of Bid or any term thereof. In such case of making any variation subsequent to submission of bid at their own, the offer shall be treated as “REJECTED”.

5. Submission of Bid:

Technical Bid and Price Bid shall be submitted in two separate sealed envelopes quoting reference number of EOI at the top of the envelope. The fees shall be enclosed with the Technical Bid documents, in separate sealed envelopes, stapled with the packet containing Technical Bid documents.

6. Bid Evaluation:

The Bidder will be evaluated based on the Pre-Qualification Criteria (Stage-I) and Assessment of Evaluation Committee (Stage-II). Price Bid of Shortlisted Bidders by the Evaluation Committee will be opened.

7. Duration of Supply/Development of ERP System with Project Implementation:

Within **90 days** from the date of issue of purchase order/work order.

8. Amendment of EOI Document (Corrigendum):

At any time prior to the deadline for submission of bids, MNLU Nagpur may, for any reason, modify the EOI document and the corrigendum will be published on MNLU Nagpur's website. [link](#)

9. Prices, Taxes and Duties:

The Bidder should quote firm prices/ rates taking in to account of all the Taxes, Duties, Levies, Personal Tax, Corporate Tax and all other expenditure required to be incurred by him/her for providing required services etc. during the contract period as indicated above and afterwards no variation on any account unless otherwise specifically mentioned will be allowed. The quoted prices for all the items shall be inclusive of all applicable taxes.

10. Assignment & Sub-Contract:

The Agency shall not assign, sub-contract or sub-let the whole or any part of the service in anymanner without express approval of the University.

11. Taxes, labour laws and other regulations:

The selected agency shall accept and bear full and exclusive liability for the payment of any and all existing and future taxes of the Central or State Government or of any other authority with respect to the contract or any course pursuant thereto or anything done or service rendered pursuant thereto. The selected agency shall fully comply with all applicable laws, rules and regulations relating to P.F. Act, ESIC Act, Bonus Act, Minimum Wages Act, Agreement Labour Act, Workmen's compensation Act, C.L. (R & A) Act, Migrant Labour Act, Essential Commodities Act and/or such other Acts or Laws, regulations passed by the Central, States, Municipal andlocal governmental agency or authority.

12. Confidentiality and Disclaimer

All information supplied by the MNLU Nagpur in connection with this EOI must be treated as confidential and, for the avoidance of doubt, all parts of the EOI are to be treated confidentially by the Bidders.

13. Conditional EOI:

Conditional bids or Bids based on the process/ basic schemes other than mentioned and/ or not conforming to the technical specifications/ requirements of the Bidding documents shall not be considered.

14. Contract Agreement:

The successful Bidder shall be required to execute a Contract Agreement with MNLU Nagpur on the non-judicial stamp paper of Rs. 100/- (Rupees One Hundred Only). The cost of stamp paper shall be borne by successful Bidder. MNLU Nagpur reserves the right to amend the terms & conditions of contract after mutual discussions and shall only be in writing.

15. Liquidated Damages:

In the event of failure to provide service beyond the specified date, liquidated damages @ 1% permonth or part thereof in respect of the total loss value of the contract will be deducted, subject to a maximum of 10%; alternately the order will be cancelled and the remaining service will be given to any other suitable agency at the risk and expense of the qualified agency.

16. Force majeure:

If the whole of any part of the performance by the Parties of any part of their respective obligations hereunder is prevented or delayed by causes, circumstances or events beyond the control of the Parties including delays due to floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government, custom barriers, or other causes of like character beyond the control of the Parties, then to the extent the Parties shall be prevented or delayed from performing all or any part of its obligations here under by reason thereof despite due diligence and reasonable efforts to do so notwithstanding such causes, circumstances or events, the Parties shall be excused from performance hereunder for so long as such causes, circumstances or events shall continue to prevent or delay such performance.

17. Interpretation:

In the event of any difference in the interpretation of any of the clauses of the service contract and / or the documents, the clarification given by the Registrar of Maharashtra National Law University Nagpur shall be final and binding on the Parties.

18.Exit Clause:

MNLU Nagpur can terminate the contract at any time i.e. during the contract period without giving any notice or citing any reasons.

19. Settlement of Disputes:

Any dispute or difference whatsoever arising between the parties out of or relating to the construction, interpretation, application, meaning, scope of operation or effect of the service contract or the validity or the breach thereof, shall be settled via negotiation.

20. Any dispute whatsoever shall be subject to the **jurisdiction of Nagpur Courts only.**

21. IMPORTANT:

- a) University may accept or reject any or all the bids in part or in full without assigning any reason and is not bound to accept the lowest bid. The University at its discretion may change the upgrade or drop the criteria or part thereof at any time before awarding the contract.

- b) A bid submitted with false information will not only be rejected but the agency will also be debarred from participation in future processes.
- c) Bidders are required to sign and submit all the pages of this EOI document and all other required supporting documents
- d) In case of any dispute, the decision of the Vice-Chancellor of this University shall be final and binding on the Bidders.
- e) For any query pertaining to this bid document, correspondence is addressed to:
The Registrar, Maharashtra National Law University Nagpur.

SECTION-IV **TECHNICAL**

1. SCOPE OF WORK:

Maharashtra National Law University Nagpur (MNLU Nagpur) intends to implement an ERP project to automate and streamline its core Administrative, Academic, HR, Financial, Examination and other processes to improve administrative efficiencies and provide improved services to its stakeholders. For this purpose, it requires services of a competent IT Company/Firm which can understand the university's requirements of ERP and provide complete ERP Application with implementation. The broad functional areas/modules identified, to be covered under 'The ERP System for University' include; but not restricted to-

- Academic Administration
- Admission
- Alumni
- Attendance
- Learning Management Systems (LMS)
- Fee Management
- Budget, Finance and Accounting
- Consultation and Research Projects
- Examination, Results, and Reports
- Calendar and Events Management
- Faculty & Staff Information/Recruitment
- General Administration
- Hostel Management
- Human Resources Management
- Management Information Systems
- Publications
- Student Information
- Timetable and Academic Calendar
- University Visitors Management
- University App

While above inclusions are to guide the core functionality expected, these may however be added/amended based on University's requirement. University reserves the right to procure any one or combination of modules listed above or proposed by the bidder with necessary required customization/modification. The participating bidders are expected to be reputed IT Company/firm and having carried out similar assignments in the past.

Implementation:

2. To implement the solution at locations - as required by the University.
 - a) University may implement the ERP in phases.
 - b) University may contact the organization where ERP has been successfully implemented.
3. To ensure that the software design and implementation takes care of necessary security aspects such as data safety, access controls, integrity, backup measures and disaster recovery
4. The Bidder is expected to incorporate all changes in business requirement in the application during the term of the project if any such changes arise.
5. Data integration/migration from the existing system to the ERP System of University.
6. The bidder is required to depute adequate number of appropriate personnel at the user sites for required no. of days during the ERP Project Implementation.

Training to the Users/Staff:

1. To prepare training schedule of ERP System/Modules for staff/users and take approval from the University.
2. To train the designated technical and end user staff to enable them to effectively operate the ERP System/Modules.
3. To prepare training manuals for ERP System/Modules and submit to the university.

Warranty:

The Bidder/Company/firm has to give full support for one year after the ERP system goes live with no additional cost and should thereafter continue to extend maintenance service if desired, on payment as per mutually agreed terms/as quoted

(B) Details of ERP System for University:

Bidders are required to provide following details of ERP System. For Additional/More details bidder can attach Separate Sheet/Brochure/Documents in the Technical Bid with Authorized sign and stamp.

(I) **Modules available in the ERP System of University:**

Sr.No	Name of Modules	Available Features
1.		
2.		
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10		

Platform/Other Technical Details related to ERP System:

1) Software Development Platform/Frontend/Programming Languages etc.:

2) Backend Database Software/Platform:

3) Compatibility with Operating System:_____

4) Browser Compatibility

:_____

5) Software Licenses requirements to use/run ERP System (if any):_____

6) (A) Onsite:

(B) Cloud Base:

7) Security Parameter/Measures in ERP System:_____

8) Any Other Application/System Related Technical Details:_____

(III) Checklist of documents to be attached with technical bid.

- Company/Firm registration certificate**
- EOI fee & Earnest Money Deposit (Demand Draft)**
- Annual Financial statement for 2018-19, 2019-20, 2020-21**
- Work order & completion certificate of at least three projects of ERP System developed for educational institute.**
- Undertaking that the bidder/company/firm is not blacklisted by any Govt. Dept. /Semi-Govt. Dept. /Educational Institute/University or any other organization**

SECTION-V

PRICE BID

Bidders are required to fill Price Bid in the following Format I & II. Bidder can attach additional sheets if required.

PRICE BID FORMAT-I

Sr.No	ITEM	Price/Amount (Without Applicable Taxes) (in Rs)	Applicable Taxes	Total Amount(Inclusive of Applicable Taxes) (in Rs)
	ERP for University:			
1	Software cost including cost for development, installation, implementation, training, and with 1 year warranty/ Maintenance, after ERP System goes live.	A) ONSITE		
		B) CLOUD BASE		
2	Charges Operational and Maintenance support (After completion of First Year Support)			

PRICE BID FORMAT-II (Module wise)

(A) ONSITE

Sr. No.	Modules details /Nameof Module With One Year Warrantyand Maintenance after ERP modules goes live	Price/Amount(Without Applicable Taxes) (in Rs)	Applicable Taxes	Total Amount (Inclusive of Applicable Taxes) (in Rs)
1				
2				

(B) CLOUD BASE

Sr. No.	Modules details /Nameof Module With One Year Warrantyand Maintenance after ERP modules goes live	Price/Amount(Without Applicable Taxes) (in Rs)	Applicable Taxes	Total Amount (Inclusive of Applicable Taxes) (in Rs)
1				
2				

SECTION-VI

DECLARATION

1. I,.....Son /Daughter of Mr./Ms.

Proprietor/Partner/CEO/MD/Director/ Authorized Signatory of M/s. -----
----- am competent to sign this declaration and execute this document.

2. I have carefully read and understood all the terms and conditions of the EOI and hereby convey my acceptance of the same.
3. The information/ documents furnished along with the above application are true and authentic to the best of my knowledge and belief.
4. I/We am/ are well aware of the fact that furnishing of any false information/ fabricated document would lead to the summary rejection of my EOI at any stage besides liabilities towards prosecution under appropriate law.
5. Each page of the EOI document and papers submitted by my Bank is authenticated, sealed and signed, and I take full responsibility for the entire documents submitted.

**Signature of the Authorized
Signatory**

(With Seal)

Place:

Date: